

PRIVACY POLICY

Effective Date: 01/07/2025

Broadbeach Bowls Club ("Broadbeach Bowls Club," "we," "us," or "our") respects your privacy and is committed to protecting your personal information.

This Privacy Policy outlines how we collect, use, disclose, and safeguard your information when you visit our website www.BroadbeachBowlsClub.com.au (the "Website"). By accessing or using our Website, you agree to the collection, use, and disclosure of your personal information in accordance with this Privacy Policy.

1. INFORMATION WE COLLECT

We collect both personal information that you provide to us directly and information collected automatically when you use our Website.

1.1 Information You Provide to Us

We may collect personal information when you:

1. Register for an account
2. Contact us via forms, email, or phone
3. Subscribe to our newsletter or marketing communications
4. Make an inquiry or request for services
5. Apply for employment opportunities

The types of personal information we collect may include:

1. Name
2. Email address
3. Phone number
4. Business details
5. Billing and payment information (handled securely by third-party payment providers)
6. Any other information you voluntarily provide

1.2 Information We Collect Automatically

When you visit our Website, we may automatically collect:

1. Your IP address
2. Browser type and operating system
3. Website usage data (pages visited, time spent, referring websites)
4. Cookies and tracking technologies

We use cookies and similar technologies to enhance user experience and analyse site performance. You can modify your browser settings to refuse cookies, but this may affect functionality.

2. HOW WE USE YOUR INFORMATION

We use your personal information to:

1. Provide and manage our services
2. Respond to inquiries and customer support requests
3. Process transactions securely (via third-party payment processors)
4. Send marketing and promotional materials (with your consent)
5. Improve our Website, services, and user experience
6. Comply with legal and regulatory requirements

We do not sell or share your personal information with third parties for their marketing purposes.

3. DISCLOSURE OF YOUR INFORMATION

We may disclose your personal information in the following circumstances:

3.1 Service Providers

We may share your information with third-party vendors who assist us with website hosting, payment processing, analytics, and other services. These service providers are contractually obligated to protect your information.

3.2 Legal Obligations

We may disclose your information if required by law, court order, or governmental authority.

3.3 Business Transactions

If Broadbeach Bowls Club is involved in a merger, acquisition, or sale of assets, your information may be transferred as part of that transaction.

4. SECURITY OF YOUR INFORMATION

We implement reasonable security measures to protect your personal information from unauthorised access, alteration, or disclosure. This includes:

1. Secure Sockets Layer (SSL) encryption for data transmission
2. Secure hosting environments
3. Access controls and restricted data access

However, no internet-based service is entirely secure. While we strive to protect your information, we cannot guarantee absolute security.

5. PAYMENT SECURITY

We do not store or process payment card details directly. All transactions are processed through high-grade RSA (2048 Bits) SSL encryption by third-party payment gateway providers.

6. YOUR RIGHTS & CHOICES

6.1 Access & Correction

You have the right to access and update your personal information. If you need to correct your details, please contact us.

6.2 Marketing & Communications

If you have subscribed to our marketing emails, you can unsubscribe at any time by:

1. Clicking the “Unsubscribe” link in our emails
2. Updating your preferences via your account settings
3. Contacting us directly

We will process your request promptly.

7. INTELLECTUAL PROPERTY RIGHTS

This Website contains material in which the copyright is owned by Broadbeach Bowls Club, including text, images, and logos. This material may be downloaded for personal use only and may not be used for any other purpose without prior written permission.

8. THIRD-PARTY LINKS

Our Website may contain links to third-party websites. We are not responsible for their privacy practices, and we encourage you to review their policies before providing personal information.

9. INFORMATION ACCURACY DISCLAIMER

Every effort has been made to ensure the accuracy and currency of information on this Website. However, Broadbeach Bowls Club is not responsible for errors, omissions, or outdated information. Users should verify details before relying on the information provided.

To the extent permitted by law, Broadbeach Bowls Club is not liable for any loss, damage, or liability arising from errors, inaccuracies, or any misleading content on this Website or linked sites.

10. CHANGES TO THIS PRIVACY POLICY

We may update this Privacy Policy from time to time. Any changes will be posted on this page with an updated “Effective Date”. Your continued use of our Website constitutes acceptance of the updated Privacy Policy.

11. CONTACT US

If you have any questions or concerns about this Privacy Policy or how we handle your personal information, please contact us:

✉ Email: info@BroadbeachBowlsClub.com.au

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